



INTERNATIONAL HUMANITARIAN CITY



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INTERNATIONAL HUMANITARIAN CITY

**WHERE
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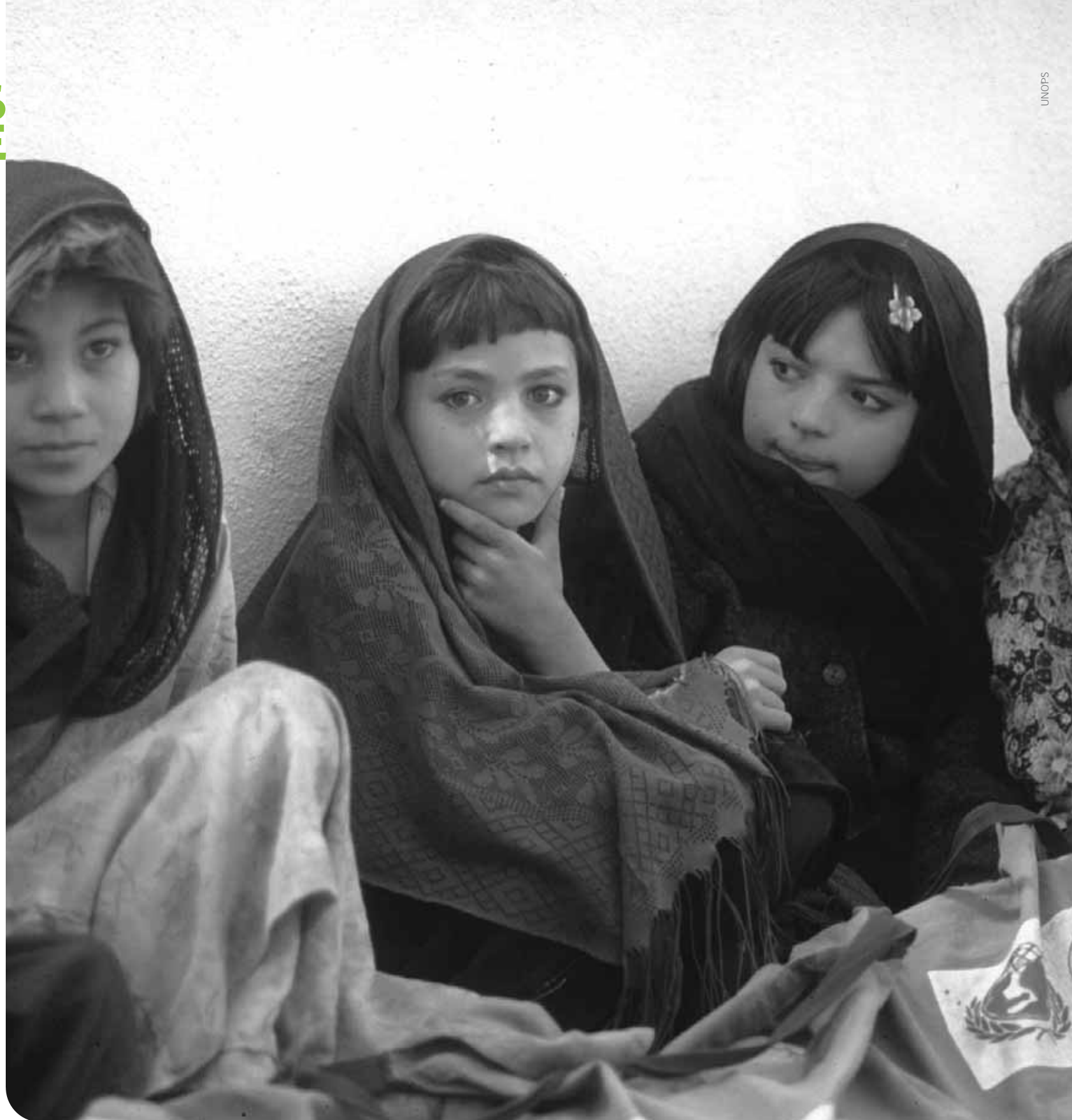
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CHAIRPERSON'S MESSAGE

“*Humanity is all about giving;
it's also about enabling those
who want to give.*”

HRH Princess Haya Bint Al Hussein



VISION & MISSION

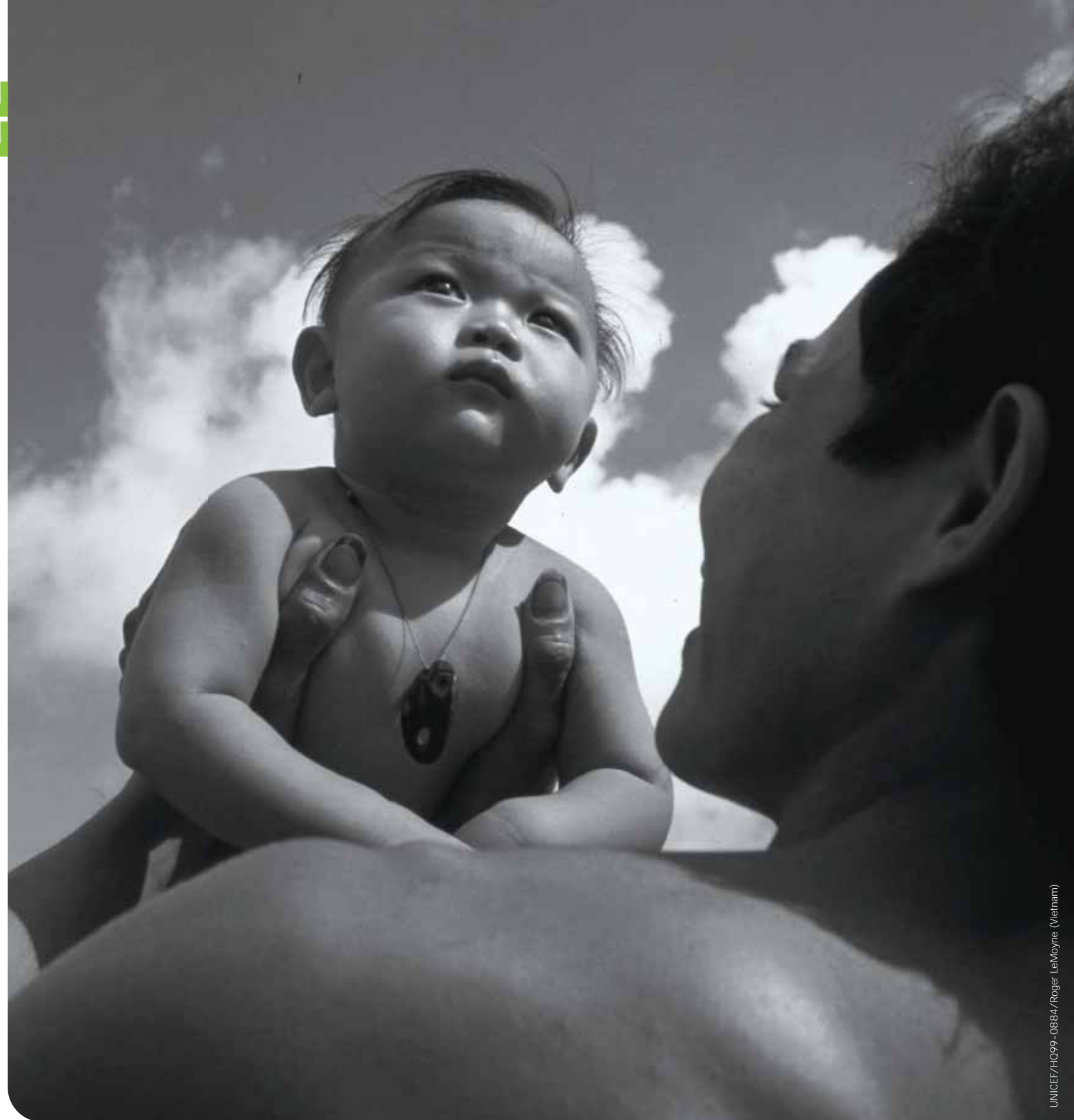
Vision

To facilitate and promote humanitarian aid and development efforts to positively impact lives.

Mission

International Humanitarian City has been created to:

- Provide infrastructure, services and practical support to global and international humanitarian aid and development efforts.
- Create solutions and champion best practices that improve the efficiency and effectiveness of humanitarian aid and development operations.
- Offer global emergency response.



THE GLOBAL HUMANITARIAN AND AID HUB

International Humanitarian City (IHC) is a global humanitarian and aid hub, which aims to facilitate aid and development efforts by providing local and international humanitarian actors with facilities and services specifically designed to meet their needs.

An independent free zone authority created by the Government of Dubai *. IHC consolidates Dubai as an essential link in the humanitarian value chain. Leveraging the proven Dubai free zone model, IHC addresses the specific needs of the humanitarian aid and development community, while grouping them in a secure environment that fosters partnerships, social responsibility and global change.

At the same time, IHC offers commercial companies the opportunity to operate from a highly strategic location in a free zone environment that is adapted to their particular industry, while benefiting from attractive incentives and an array of value-added services.

IHC believes the humanitarian operations will benefit from the integration of commercial suppliers of goods and services. By co-locating, nonprofit and commercial entities will be encouraged to share best practices to increase their operational efficiencies and improve institutional learning.

IHC is a non-religious, non-political and nonprofit organisation.

*Through the merger of Dubai Aid City and Dubai Humanitarian City



AN INNOVATIVE CONCEPT

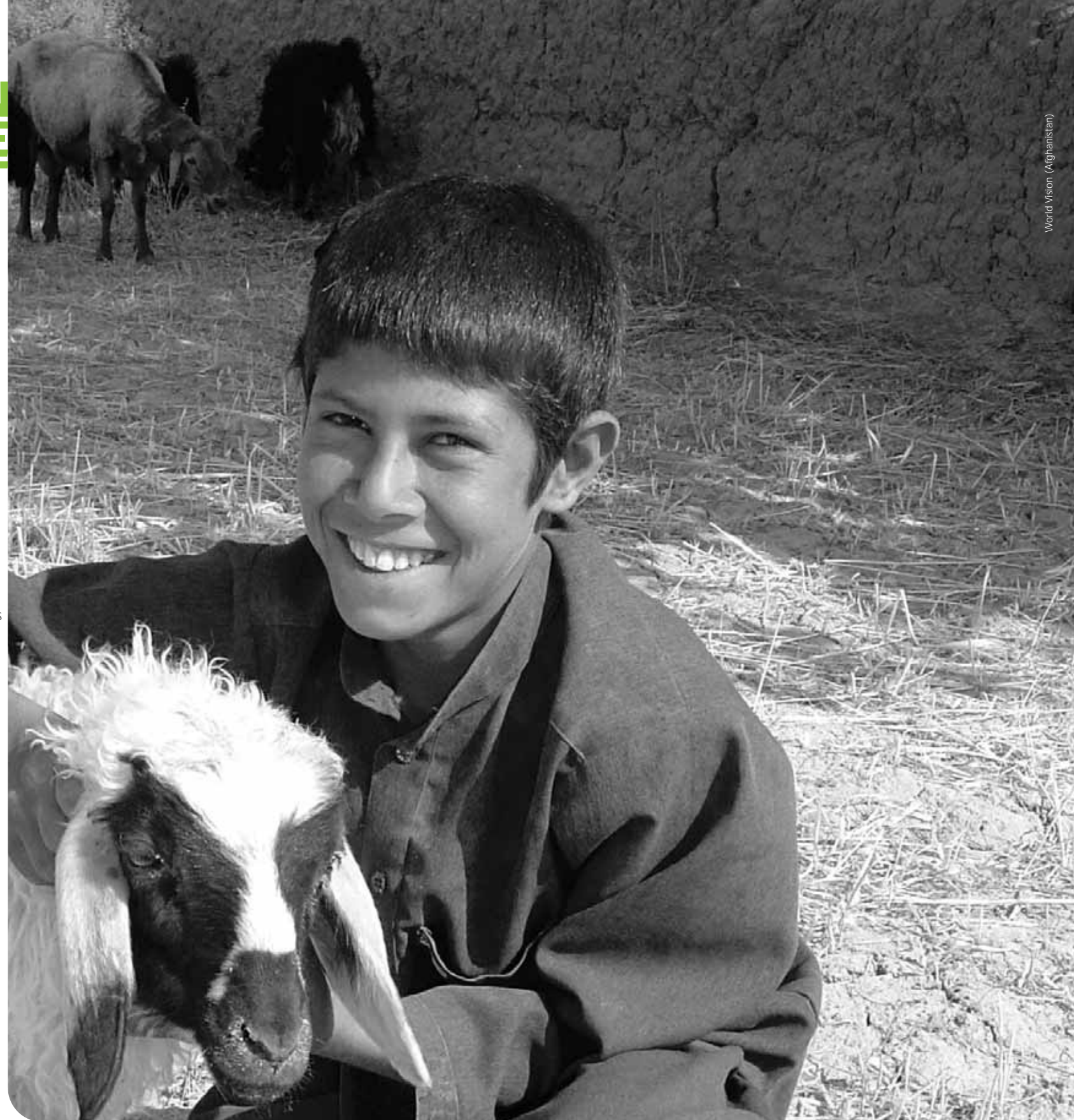
IHC's unique value proposition is a comprehensive offer combined with a strategic environment that capitalises on Dubai's incentives.

What makes the IHC offer unique?

- A community of local and international humanitarian nonprofits and commercial suppliers
- A fully integrated one-stop shop, with access to procurers, suppliers and business partners and fast multi-modal logistics capabilities
- Office, warehousing and meeting facilities
- A comprehensive set of value-added services
- Increased visibility and networking opportunities
- A platform for humanitarian information and knowledge exchange
- A socially responsible operating environment
- Facilitated access to job seekers, volunteers and corporate social responsibility endeavours

What makes IHC a 'strategic location'?

- A crossroad between East, West, North and South
- Rapid disaster response: 7 hours maximum flight time to major crisis-prone areas
- 10 minute sea-to-air logistics capabilities
- Superb airport and seaport infrastructure
- Dubai's economic momentum, political stability and governmental support
- An international marketplace
- Minimal red tape
- Competitive fee structures
- A cosmopolitan and attractive living environment
- Stable local currency
- Free zone benefits:
 - > 100% foreign ownership
 - > 100% repatriation of capital and profits
 - > 100% free transfer of funds
 - > 100% exemption of import and export duties



DUBAI'S COMMITMENT TO THE HUMANITARIAN COMMUNITY

Dubai and its people have a history of giving and contributing to the society and the world they share. IHC is a key emblem of Dubai's vision and an integral part of its strategy. Internationally recognised as one of the fastest growing economies in the world, Dubai has rapidly achieved its status as a hub for the region.

A key contributing factor to Dubai's dynamic growth is its location. Situated at the crossroads of Europe and Asia, the location grants this city an unrivalled access to developed and emerging markets. This wider region, home to 1.8 billion people, encompasses Africa, the Levant, the Caspian Sea and former Soviet Union and South Asia.

Dubai's value offering to the global humanitarian community:

- Logistics hub
- Strategic geographic location
- World class air and seaport facilities
- Cost effective procurement options
- Excellent infrastructure

Dubai is also a thriving cosmopolitan city, with a population made up of more than 150 nationalities. Combining high living standards and a peaceful environment, Dubai has become the home for many international residents who benefit from modern amenities and a highly energetic and progressive culture.



CURRENT LOCATION & FACILITIES

At present, IHC operates out of its premises in Dubai located behind Business Bay. The secure compound is designed to meet the specific needs of IHC members and includes:

Office space:

4 office buildings

Warehouses:

21,000 sqm of warehousing

Auditorium:

50 seats, stage, speaker podium and comprehensive audiovisual equipment

Meeting rooms

Cafeteria



RELOCATION PLAN

The new IHC location will be strategically co-located with the new Jebel Ali International Airport and only 10 minutes from the Jebel Ali Seaport, and will feature a comprehensive set of facility options at competitive rates, including :

- Offices
- Dedicated UN Building
- Conference and Training Facilities
- Food Court
- Warehouses of various sizes and types
- UN Humanitarian Response Depot



IHC has been granted a plot of land strategically located in Dubai World Central, near the Jebel Ali International Airport and Seaport.



CURRENT SERVICES

At present, IHC provides its member organisations with a range of specialised services to facilitate their operations out of Dubai:

Facilities Management:

Maintenance, security and leasing

Governmental Services:

Registration, licensing and visa services

Recruitment e-Portal:

Access to online CV Database and Job Opening posting system

Volunteer e-Portal:

Access to online Volunteer Database and Volunteer Appeal posting system

Pro Bono e-Portal:

Access to online Pro Bono Database

Events e-Portal:

Promoting members' events with enhanced visibility through the IHC website

Press Office:

Highlighting members' latest news and offering an opportunity to post media materials through the IHC website

IHC Media Watch:

Online news monitoring services, allowing members to track their media visibility in the region and remain informed about the latest happenings on the humanitarian scene



FUTURE SERVICES

As IHC transitions to its new location in Jebel Ali, nonprofit organisations and commercial companies registered with IHC will benefit from additional real estate and value-added services specifically designed to support their operations, encourage networking and coordination, while bolstering IHC's role as a humanitarian logistics, procurement, communications and training hub.

Facilities Management:

- Comprehensive stand-by maintenance team
- 24-hour security
- Office and warehouse leasing services

Governmental Services:

- Dedicated registration and licensing centre
- Visa issuing services
- Legal support and governmental paperwork

Humanitarian Support Services:

- Emergency response facilitation
- Customs clearance
- Donor assistance and CSR consultancy
- Recruitment and internship support
- Volunteer and pro bono relations support (for nonprofits only)
- Information and media relations support
- Event management support
- Networking and partnership opportunities
- Training and knowledge exchange opportunities



JOIN OUR COMMUNITY

IHC brings together humanitarian nonprofit organisations and commercial companies in an environment that fosters effective partnerships and social responsibility, while offering clear legal and physical zoning partitions between commercials and non-commercials in the spirit of security and transparency.

Nonprofit organisations:

- United Nations agencies
- Specialised agencies
- Non-Governmental Organisations
- Charities
- Foundations
- News, research and educational institutions

Commercial companies:

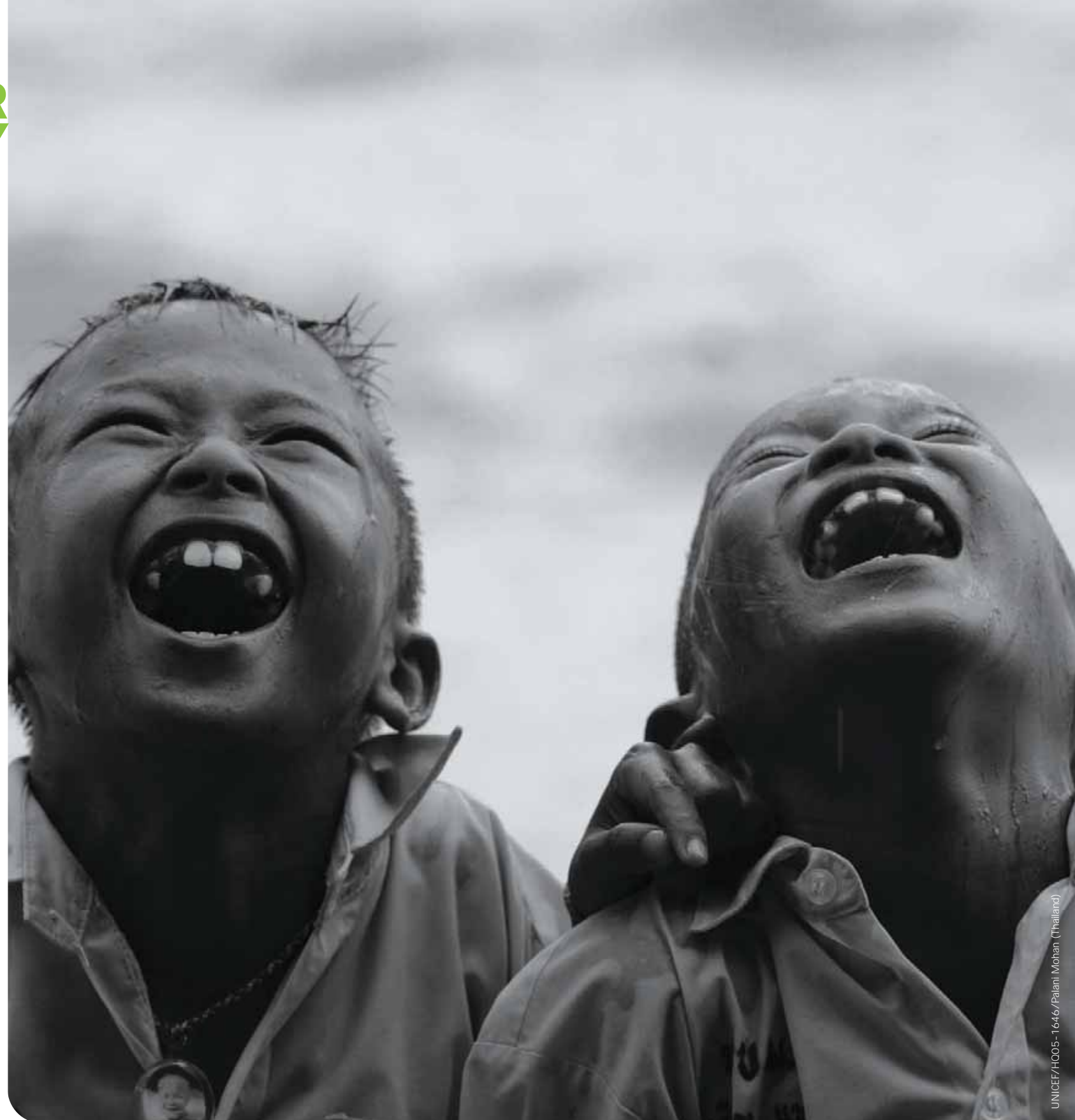
- Manufacturers and suppliers (aid related goods and services) e.g.:
 - > shelters
 - > medical equipment
 - > food items
 - > vehicles
- Service providers e.g.:
 - > logistics
 - > security
 - > maintenance
 - > consulting

More than 50 organisations and commercial companies are currently registered with IHC.

As a Free Zone Authority, IHC can issue licenses to:

- Branches of nonprofit organisations and commercial companies
- Subsidiaries of commercial companies
- New commercial companies

Detailed information about our registration procedures and online application forms are available in the 'Join Our Community' section of our corporate website – www.ihc.ae.



CODE OF ETHICS

For nonprofit organisations:

- The 'humanitarian' imperative comes first
- The organisation's activities do not aim to further a political or religious standpoint
- The organisation is accountable to those it seeks to assist, and those from whom it accepts resources
- The organisation's major portion of funding is derived from contributions by affiliates, individuals or other non-governmental sources
- The organisation follows a democratic decision making process
- The organisation maintains integrity and independence

For commercial companies:

- The 'humanitarian' imperative comes first
- The company supports and respects internationally accepted standards of human rights
- The company does not tolerate forced or compulsory labour or the use of child labour
- The company does not practice discrimination of any kind against employees
- The company demonstrates integrity, independence, transparency and accountability
- The company undertakes initiatives to promote environmental social responsibility

IHC is developing a set of selection criteria and monitoring mechanisms, based on international best practices and in collaboration with the concerned governmental bodies, to support all members in applying the above code of ethics.



CONTACT US

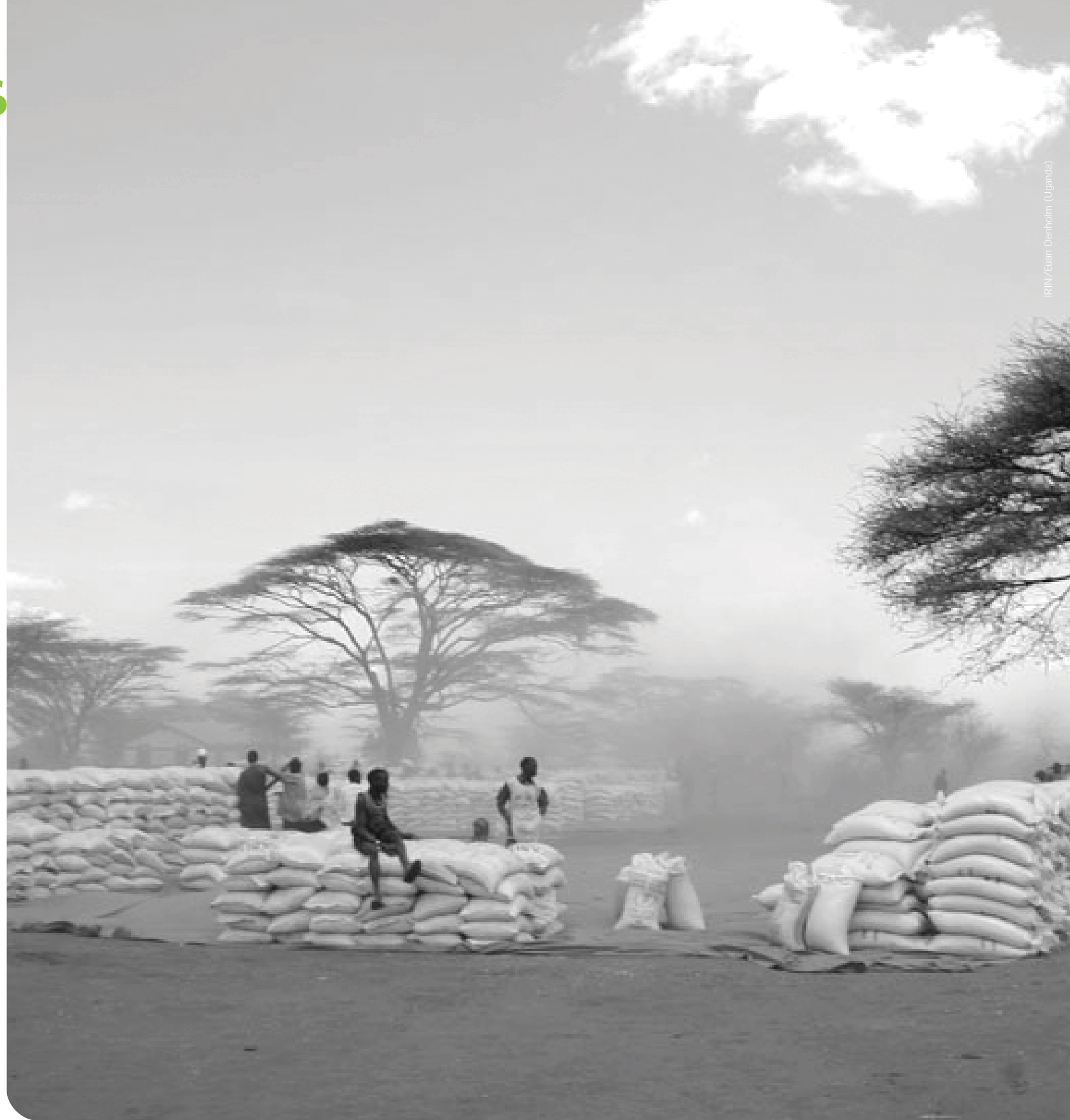
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