

## Annex 1 - IHC Licenses List of Activities

### 1. Segments and Activities

- 1.1 The practice of the below activities is subject to obtaining the appropriate License from the Authority and the required approval(s), if any, from the Relevant Authority(ies).
- 1.2 IHC's License categories are divided into segments and each segment has a number of activities and specialties.
- 1.3 The Authority will not allow any Commercial Entities (FZLLC) to transfer shares in the first year of incorporation, if such transfer of shares involves the change of activities to a different segment.

### 2. Listing of Segments and Activities on a License

- 2.1 Only one activity will be licensed from one segment of activities, unless the licensee Humanitarian Organization or Commercial Entity is specifically authorized to conduct more than one activity from the same segment. Addition of an activity is subject to the Authority's approval.
- 2.2 In case the licensee Humanitarian Organization or Commercial Entity opts to add other activity(ies) from another segment, licensee need to pay additional fees as per IHC's list of tariffs. This will be subject to the IHC approval and/or Relevant Authority's approval (if applicable) based on the business plan proposal to add a new activity.

### 3. License Segments for Humanitarian Organizations and Commercial Entities

Segment 1: Humanitarian Aid & Relief		Nature of Activity
Activity 1.1: Humanitarian Aid Material or Logistics (Non Food items "NFI")	Assisting with humanitarian goods or services for development of the community, Emergency relief supplies; including tents, blankets, food, clothing, medicines, medical equipment, water purification systems, and IT system or any other equipment needed during the emergencies & disaster occurrences.	Humanitarian/ Commercial

Activity 1.2: Humanitarian Aid Material or logistics (Food items)	Emergency food items or any food items (e.g.: biscuit, dates, barley, rice, wheat etc.) excluding: Fresh vegetables, fruits, juices, beverages, (alcoholic or non-alcoholics) soft drinks.	Humanitarian /Commercial
Activity 1.3: Emergency Assistance Services	Emergency assistance services including medical assistance, water sanitation and installation of related facilities purification, IT installation of and communications systems, service provision of logistic operations such as for coordination, information management transportation, warehousing and third party logistics service.	Humanitarian /Commercial
Activity 1.4: Relief Coordination	Includes coordination of rescue teams, medical teams, mine-clearance experts, large-scale population movements and disaster prevention and preparedness activities. Protection in the form of cash and in kind benefits to persons who are socially excluded or at risk of social exclusion.	Humanitarian/ Commercial
Activity 1.5: Construction & Rehabilitation	Carrying-out of short-term rehabilitation and reconstruction work (i.e. infrastructure and equipment) in order to facilitate the arrival of relief, minimize the effect of the crisis and/or rehabilitate the area.	Humanitarian /Commercial
Activity 1.6: Endowment Management and Organization	Includes firms which manage the charity endowments, granted by owner of the firm themselves or other for the various charity expenditure, care for these endowments and organize spending their return on building, development and restoring mosques or other charity purpose.	Humanitarian /Commercial
Activity 1.7: Foreign economic aid related services	Public administrative services for economic aid to developing countries, whether or not routed through international organizations, provided by offices, bureau and programme units for non-military aid programmes to required countries inclusive of support for technical assistance and training.	Humanitarian /Commercial

Activity 1.8:  Computer related solution, soft development IT Infrastructure and networking	Includes firms specialized in laying the technical foundation of the information technology which comprises the network, software design, system analysis maintenance and training, offering consultancy, also includes providing technical services and consultancies with respect to information technology and applications.	Humanitarian/ Commercial
<b>Segment 2: Humanitarian Development Services</b>		<b>Nature of Activity</b>
Activity 2.1:  Health care awareness	Includes awareness of health related workshop, training, conference, seminar, disease detection, prevention, monitoring, epidemiological data collection and family planning services. Preparation and dissemination of information on public health matters includes public health services delivered by special teams to group of clients, most of who are in good health, at workplaces, schools or other non- medical setting, public health services not delivered by medically qualified doctors, public health services laboratories or by any other mean of communication on its advocacy programmes. (It excludes medical analysis laboratories, laboratories engaged in determining the causes of disease).	Humanitarian/ Commercial
Activity 2.2:  Economic Development & Microfinance Training & Education	Includes supporting the institutions involved in the provision of financial services to low-income groups who lack access to banks, the micro financing process includes credits, saving, insurance, fund transfers, which would raise incomes and improve the standard of living of such groups helping them out of poverty.	Humanitarian/ Commercial
Activity 2.3:  Educational Facilities	Includes donating or supplying the educational material to schools, universities and/or other institutes who provides education and training or providing	Humanitarian/ Commercial

& Material Provider	scholarships, grants, loans and allowances to support students pursuing education. Administration and operation of government agencies engaged in applied research and experimental development related to education undertaken by non-government bodies such as research institute and universities.	
Activity 2.4: Promotion of Social Human Values	Includes nurturing and uplifting human values through community development initiative, value based education which encourages harmony communication and dialogue between people of various cultures and ethnic background, disaster relief with short terms relief and long term rehabilitation program, women and youth empowerment, prison programs for crime prevention and prisoner rehabilitation, forum for dialogues to create a platform for people to come together to facilitate conflict resolution and promote peace initiatives.	Humanitarian/ Commercial
Activity 2.5: Consultancy in Information Management and marketing	Includes firms specialized in preparing studies and consultancies concerning manpower planning as well as improving its performance through studying the problem encounter the employee. Those problems could be technical, psychological or behavioral, The process involve analyzing the problem and then seeking the proper solution by means of reporting, advising, consulting, designing of professional and administrative programs and proposing adequate training to overcome the employees problems and enhancing their performance.	Humanitarian/ Commercial
Activity 2.6: Microfinance Institution support services	Includes supporting the institutions involved in the provision of financial services to low-income groups who lack access to banks, the micro financing process includes credits, savings, insurance, fund transfers, which would raise incomes and improve the standard of living of such groups help them out of poverty.	Humanitarian/ Commercial

Activity 2.7: Human Resources Consultancies	Includes activity of listing employment vacancies and referring or placing applications for employment, where the individual referred or placed are not employees of the employment agencies, supplying workers to clients' businesses for limited periods of time to supplement the working force of the client, and the activities of providing human resources and human resources management services for others on a contract or fee basis. This division also includes executive search and placement activities and activities for theatrical casting agencies.	Humanitarian/ Commercial
Activity 2.8: Therapeutic Appliances and Equipment	Includes provision of therapeutic appliances and equipment such as corrective eyeglasses and contact lenses, hearing aids, glass eyes, artificial limbs, other prosthetic devices, surgical belts, trusses and supports, neck braces, medical health lamps, powered and unpowered wheelchairs and invalid carriages, special beds, crutches, electronic and other devices for monitoring blood pressure etc., administration, operation or support of the provision of prescribed therapeutic appliances and equipment.	Humanitarian/ Commercial
<b>Segment 3: Environmental &amp; Natural Resources</b>		<b>Nature of Activity</b>
Activity 3.1: Natural Resources Management	Includes the provision of programs that consider natural resources in humanitarian programs and the sustainable use of natural resources. This includes efforts to minimize and control pollution and encourage waste management and recycling.	Humanitarian/ Commercial
Activity 3.2: Pollution Control	Includes the provision of programs related to advocacy / campaign to control the spread of pollution and/or minimize the effect of pollution in general.	Humanitarian/ Commercial
Activity 3.3: Waste Management & Recycling	Includes the provision of programs related to recycling and waste management.	Humanitarian/ Commercial
Activity 3.4:	Includes the provision of programs related to addressing	Humanitarian/

Global Climate Change	climate change and minimizing the effect of climate change.	Commercial
Activity 3.5: Supplier of Environmental Products and/or Services	Includes the supply of Environmental Products (e.g. sand bags for flood control) and/or Environmental Services (e.g. recycling and waste management) aimed at controlling or preventing environmental disasters.	Humanitarian/ Commercial
<b>Segment 4: Agriculture, Soil &amp; Irrigation</b>		<b>Nature of Activity</b>
Activity 4.1: Growing of cereals and other Crops	Includes cultivating filed crops such wheat, barley, corn, legumes and other for development of economy and support to particular country.	Humanitarian/ Commercial
Activity 4.2: Soil Preparation and Irrigation	Includes soil preparation services, levelling and tillage by mean of agriculture equipment and machinery, fertilization by natural and artificial fertilizers and nitrogen compounds, designing suitable irrigation system, executing the necessary works and installation the respective equipment.	Humanitarian/ Commercial
Activity 4.3: Irrigation/drainage, conservation	Includes the provision of programs for irrigation/drainage and conservation	Humanitarian/ Commercial
Activity 4.4: Agribusiness Development)	Includes agrichemicals, breeding, crop production (farming and contract farming), distribution, farm machinery, processing, and seed supply, as well as marketing and retail sales.	Humanitarian/ Commercial
Activity 4.5: Supplier of Agricultural Products and/or Equipment:	Includes supplying agricultural products (e.g. fertilizers, crops, seeds) and/or equipment (e.g. irrigation equipment).	Humanitarian/ Commercial

Segment 5: Coordination and Liaison offices, Regional Head Quarters		Nature of Activity
Activity 5.1: Representative Office	Establishment of an office in Dubai by any international company or enterprise to represent it in the UAE in order to promote its products and services, boost business or facilitate commercial agreements between the principal the customers, such office is not allowed to carry out any trading activity nor enter into commercial transaction and deals by itself	Humanitarian/ Commercial
Activity 5.2: Office of international organization	Includes offices founded by the international organization or bodies or the affiliated centers and institutions, with a view for steering some of their activities outside the country or making the same liaison office to prepare for their activities in the region or top the data and information necessary for the practice of the different activities.	Humanitarian/ Commercial
Activity 5.3: Social and humanitarian representative office	Includes managing orphanages, social clubs (providing food, shelter and other necessary day to day need to those children who lost their parents or do not have any guardian to take care of them) which provide general humanitarian training and awareness programme which are non-political and non-religious.	Humanitarian/ Commercial
Segment 6: Logistics, warehouse management and overseas international freight services		Nature of Activity
Activity 6.1: Logistic	Includes provision of services for storage, logistics support in transportations and custom assistance for emergency relief cargo.	Humanitarian/ Commercial
Activity 6.2: Air Cargo	Includes provision of air Freighter for relief cargo and pax transportation in support of humanitarian operations inbound and outbound.	Humanitarian/ Commercial

Activity 6.3: Shipping Line agents	Includes shipping Agent and/or Organizations for relief cargo and pax sea transportation in support of humanitarian operations inbound and outbound.	Humanitarian/ Commercial
Activity 6.4: Land Transport Agent	Includes road transportation agent/contractor for relief cargo and pax sea transportation in support of humanitarian operations inbound and outbound.	Humanitarian/ Commercial
Activity 6.5: Warehouse management and warehouse handling service	Includes supplies of warehouse equipment, warehouse managements & relates services.	Humanitarian/ Commercial
Activity 6.6: General Warehousing	Includes firms offering warehousing facilities equipped with loading and unloading to store raw materials, packing materials, semi or finished goods.	Commercial
<b>Segment 7: Service provision and consultancy is restricted to persons or organizations that are already licensed to undertake that particular activity by the Relevant Authority in Dubai or elsewhere in the United Arab Emirates</b>		<b>Nature of Activity</b>
Activity 7.1: Legal Consultants	Includes offices and firms which offer consultancies and prepare legal study, lawsuits and the legal questions submitted thereto, (However, they are not entitled to assume the defense before courts in this regard.)	Humanitarian/ Commercial
Activity 7.2: Lawyers and Advocates	Includes firms licensed to assume the defense in the cases files with court. They also offer consultancy and draw up legal studies of the lawsuits and the legal questions submitted to them	Humanitarian/ Commercial
Activity 7.3: Auditing of Accounts	Includes offices that practice accounting services and that are qualified to audit accounts of companies and firms and make comprehensive examination and auditing of all kinds of accounts, records and accounting books of an establishment, the outcome of its business, and reports on its financial position. These offices are also specialized in all accounting services and consultancies.	Humanitarian/ Commercial



Activity 7.4: Accounting & Bookkeeping	Includes offices specialized services for designing the accounting systems for companies and firms, designing accounting documents, managing records and books, setting documentary cycles or other accounting processes. These offices offer services against fixed fees, but may not examine or audit accounts.	Humanitarian/ Commercial
Activities 7.5: Conferences and Seminars Organizing	Includes firms which are offering conference and symposium to organize and administrate the services to the governments, not for profit agencies or private bodies. These services include the activities and measures necessary for holding conferences and symposia such as receiving the participants, organizing their residences, travels and arranging the venue for the functions and providing with other necessary facilities.	Humanitarian/ Commercial
<b>Segment 8: General service providing food and other necessary items – Retail Activities</b>		<b>Nature of Activity</b>
Activity 8.1: Kiosk:	Includes general goods suppliers, (such as refreshments, gifts, magazines, newspapers, cigarettes, chocolates, non-alcoholic drinks, fruits, toys & others).	Commercial
Activity 8.2: Restaurant:	Includes restaurants equipped with the suitable installations to prepare and service Food, snacks inside, as well as various beverages for immediate consumption by the public.	Commercial
Activity 8.3: Coffee Shop	Includes shops sell coffee, tea, juices, soft drinks, biscuits and certain sweet cakes and ice-creams to the public	Commercial
Activity 8.4: Cafeteria	Includes cafeterias that sell snacks, juices and beverages to the public.	Commercial

Segment 9: This category includes the activities represented in the management services or business services		Nature of Activity
Activity 9.1: Insurance agent	Includes firms which represent one or more insurance company/companies in dealing with the insured parties, policy buyers and insurance brokers. An establishment of that kind works for the account of the insurance company under a special contract. It represents the insurance company on the local level and is authorized to carry out business assigned to it, provided that all its acts and activities are approved by the company. It receives its remunerations from the company and not from the insured parties.	Commercial
Activity 9.2: Courier Services / Parcels Delivery	Includes delivering well wrapped parcels in specific weight and dimensions of 1.5 meters at most, as well as providing courier services.	Commercial
Activity 9.3: Travel & Tourism Agents	Includes agents of international airlines authorized to reserve passengers seats, sell travel tickets, this also includes travel offices involved in the same activities intermediaries as well as carrying related services, such as hotel, booking rental etc.,	Commercial
Activity 9.4: Car rental	Includes firms specialized in providing passenger transport services by taxi, lease cars with or without drivers.	Commercial
Activity 9.5: Trading in Stationeries	Includes activities related to stationery items (such as copying and writing paper, notebooks, record books, various types of pens and pencils, rulers, sharpeners, paper perforators, paper clipping requisites, ready stamps, typewriters ribbons and other stationary materials, drawing requisites including geometrical drawing pencils, decorative pens, rulers, triangular rulers, colours, colour pencils, ink, drawing paper and others.)	Commercial

Activity 9.6: Pharmacy	Includes specialized facilities licensed to sell and prepare registered drugs, pharmaceuticals, medical supplies and dispense herbal and medical drugs against medical prescription, according to the laws and regulations issued by competent authority of UAE. It is supervised by a licensed pharmacist who works permanently in the pharmacy.	Commercial
Activity 9.7: Commercial banks (Branch)	Includes firms which regularly received money from the public in the form of call notice or time deposits, or invest loan instruments or deposit certificates to use them partially or fully in the granting of loans and advances of their account and on their own responsibility, This also includes firms which issues and received cheques introduce public and private loans, trade in foreign currencies or precious metals, open documentary credits, exchange travel cheques and carry out other banking operations provided for by the commercial law or have been established as operations pertaining to commercial banks.	Commercial
Activity 9.8: Documents Clearing Services	Includes a firm which undertakes to submit commercial and personal documents belongs to others to government and non-government bodies and following up these documents pending finalization of their formalities.	Commercial
Activity 9.9: Customs Broker	Includes legal or natural persons engaged in preparing customs declaration and submitting to customs authorities to clear the goods of other.	Commercial

Segment 10: Services or Trading of new or used vehicles, spare parts, maintenance of equipment, vehicles and general machineries or related services.		Nature of Activity
Activity 10.1: Trading in Auto Spare parts and Components	Includes reselling spare parts and to use fully or partially in repairing and maintaining motor vehicles, buses, trucks and trailers and other relevant requisite including oils, paint etc.	Humanitarian/ Commercial
Activity 10.2: Fleet Vehicles Management	Includes managing the fleet vehicles, except buses, for different corporation by staff specialized and familiar with all the traffic regulations.  Note: Repair of vehicles only for those which being purchase under authority issued license and managed or repair for export purposes.	Humanitarian/ Commercial

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